



X5 REMOTE

OWNER'S MANUAL & USER INSTRUCTIONS

WELCOME

Congratulations on becoming the proud owner of a Stewart Golf X5 Remote.

Wasting your energy on pushing, pulling and carrying your clubs stops here. Now you can just walk the golf course and focus on your next shot.

According to the most respected specialist golf publications in the UK, the X5 Remote is the finest remote controlled golf trolley on the market. Not only does the X5 Remote stand out for its space age looks, it is also more agile, stable and user friendly than its peers. You have now joined an exclusive group of golfers who can just walk the course.

WELCOME TO THE CLUB

BEFORE YOU GET TOO EXCITED

Your X5 Remote has many features that you should familiarise yourself with. Please try to avoid the temptation of going straight out on to the course with your X5 Remote and read this manual; it contains both important safety information and also tips on how to get the best from the machine.

The first thing that you need to do is remove the battery and charger from their respective boxes and put the battery on charge. The battery is supplied fully charged, however it is recommended that you allow the battery to complete one full charging cycle before use.

The first time you use your X5 Remote, practice on an area of open grass and with a full set of clubs. The speeds and steering characteristics of the X5 Remote will change on different surfaces. Factors such as the weight of your golf bag, terrain type and battery condition can all vary the performance of the X5 Remote.

Last but not least, please make a note of the serial number of your X5 Remote in the box provided. This is located on the chassis, just next to the electronics enclosure. If you should ever need to contact us, it is very helpful if you can provide all of the information below.

OWNER'S NAME:	
SERIAL NUMBER:	
DATE OF DELIVERY:	
PLACE OF PURCHASE:	

THE BASIC ANATOMY OF YOUR X5 REMOTE

The X5 Remote is made from a unique construction of bonded composites and injection mouldings, probably very different from any other trolley you have owned in the past. Here you can familiarise yourself with it's basic features and parts.





1. Handle. This contains the scorecard holder, golf ball holder and tee holder.

2. **Top Bungee.** Designed to tightly grip your golf bag and stop it rotating.

3. Main Support. This also incorporates the top bag support.

4. Front Cover. Under here you can find the battery and main electronics system.

5. Bottom Bungee. Use the large handle to pull the bottom bungee over the base of your bag.

6. Lifting Handle. The front lifting handle can be found under the front of the chassis.

7. Front Cover Handles. Remove the front cover by gently pulling these outwards from the chassis.

8. Rear Wheel. The quick release mechanism is in the centre of the wheel.

9. Safety Switch. Use this to disable the X5 Remote if you ever leave it unattended.

10. Top Clip. Lift this to release the handle.

11. Handset & Cradle. Clip the handset on to either side of the handle using the supplied cradle.

12. Aerial. The flexible aerial receives all signals from the remote control handset.

13. Bottom Clips. Press both of these to fold the main support.

14. Rear Cover. This part conceals the motors and stabiliser - **do not lift from here**.

15. Rear Stabiliser. The X5 Remote chassis has a built in rear stabiliser that doubles as the rear lifting point.

THE X5 REMOTE ELECTRONICS SYSTEM

Just in front of the battery tray is the heart of the X5 Remote; the microprocessor controlled electronics system. This quick guide will help you understand how it works, and also how it can help you should your machine ever suffer a fault.





When you connect the battery, the system will automatically run through a start up routine. This is indicated by all 4 lights flashing alternately for 2 seconds. When the routine is complete, all of the lights will go out except for the green 'power on' light.

If all 4 lights remain on, it means that the safety switch is in the off position (with the **O** depressed). This switch disables the remote control, and should be used when the battery is connected but the trolley is not in use, for example if you stop for a drink.

Green This is the 'power on' light, and will remain on when the battery is connected.

Red Low battery. Use the freewheel position, and then recharge the battery.

Yellow This light will flash when the receiving a signal from the handset.

Red Over temperature.

Two Reds The electronics have been overloaded and will reset when ready.

All Lights Safety switch activated. If all lights stay on when the safety switch is turned on

(with the I depressed), contact Stewart Golf immediately.

IMPORTANT INFORMATION

The electronics enclosure contains no user serviceable parts. The lid of the enclosure is sealed to reduce risk of water ingress. Breaking this seal increases the risk of moisture entering the case, and reduces the reliability of your X5 Remote. **No attempt should be made to open the enclosure and doing so will invalidate the warranty.**

SETTING UP AND PUTTING AWAY

SETTING UP

- 1. The X5 Remote has two purpose designed lifting points. These are the stabiliser (labelled as part 15 on the anatomy) and the handle under the front of the chassis (part 6). Lifting from other points of the trolley could cause unintended damage to the trolley. Do not lift from any part of the rear cover (part 14).
- 2. To unfold the X5 Remote, hold the handle and pull it up and towards you. Both the top and bottom clips will snap in to place automatically.
- 3. To remove the front cover, hold the front cover clips, apply slight outward pressure and lift. The front cover can then be lifted completely away from the X5 Remote.
- 4. Ensuring that the battery straps are out of the way, insert the battery in to the chassis with the power lead facing forwards and the logo facing up. Secure the battery with the strap and connect the battery to the electronics box.
- 5. To re-fit the front cover, line up the two lugs at the back of the front cover with the corresponding gaps in the rear cover and pivot it in to place. Ensuring that the front of the cover is behind the bump on the chassis (in front of the electronics enclosure), press down either side of the cover until they clip on to the chassis.
- 6. With the lower bungee out of the way and the top bungee connected on one side only, place your golf bag on to the lower bag stay and rest it against the main support.
- 7. Using the handle in the middle of the bottom bungee, pull the cord over the bottom of your golf bag. Pull the loose side of the top bungee around the bag and attach it to the other side.
- 8. Ensure that the safety switch is in the ON position (the I is depressed) and that both rear wheels are in the drive position (see page 11 for freewheel instructions).

SAFETY SWITCH

The **O** symbolises **OFF** (pictured) and means that the trolley will not receive signals from the remote handset. All 4 lights on the electronics enclosure will be illuminated.

The I symbolises **ON**, and means that the trolley will receive signals and work as normal. Just the green 'power on' light will be illuminated on the electronics enclosure.









PUTTING AWAY

- Remove one side of the top bungee and then lift your golf bag up and away from the X5 Remote. The bottom bungee will release automatically.
- 2. Remove the front cover, disconnect and remove the battery and then replace the cover as described earlier.
- 3. Release both bottom clips simultaneously by pressing the clips with your thumbs. Slowly lower the main support until the top bag support comes to rest on the chassis.
- 4. Whilst supporting the handle, release the top clip and lower the handle until it comes to rest on the rear cover. **Do not 'drop' either the handle or main support.**
- 5. Carefully lift the X5 Remote in to your car. Only lift the X5 Remote from the two designated lifting points, which are at the front and rear of the chassis. Never lift the X5 Remote from the rear cover as this may cause unintended damage.

SOME IMPORTANT TIPS

Although it is possible to leave the battery in place when transporting the trolley, this is not recommended due to the heavier combined weight of the battery and X5 Remote.

If you have purchased your X5 Remote with the optional X Series Travel Bag (pictured), place the X5 Remote on to the flat part of the bag, collapse the main support and handle and then pull the top of the bag over the X5 Remote. The Stewart Golf logo should be on top. Now zip the bag fully closed and use the handles to lift in to your car.

Put the battery on charge as soon as possible after your round, and certainly within 24 hours. Failure to do this may cause irreparable damage to the battery. See pages 9 and 10 for further advice.

IMPORTANT INFORMATION

You should **never** use any form of hosepipe or pressure washer to clean your X5 Remote. Using water to clean the product increases the risk of water ingress and could invalidate your warranty.

When cleaning your X5 Remote, you need only use a soft or damp cloth to remove dust or dirt. If your golf club has a low-pressure air line, you can use this to remove dust and leaves etc.





YOUR X SERIES HANDSET

The handset buttons are as follows:

- 1. Forward/Speed Up.
- 2. Indicator Light. This will flash every 3 seconds during operation.
- 3. Left Button (the right button is opposite).
- 4. Emergency Stop.
- 5. Reverse/Slow Down.
- 6. Off Button.
- 7. Cruise Control Speeds (1,2, 3 & 4).

OPERATION

To start your X5 moving forwards, press either the forward button or any of the numbered cruise control buttons. Once the X5 is in motion, continually pressing either the forward or back buttons will either speed up or slow down the X5 respectively. You can also reverse the X5 by pressing back from stationary.

The most important button is the emergency stop. Press and release to bring the X5 Remote to an immediate stop. It is not recommended that you use the emergency stop in normal use as it may cause the X5 Remote to skid.

Pressing the gilde stop button will cut power to the motors and bring the X5 Remote to a gradual stop. This function should be used for the majority of the time.

To steer the X5, press and release either the left or right buttons. When moving forwards this will change the direction slightly and then continue straight. A prolonged press will tighten the turn. If you press either button from stationary, the X5 will turn on the spot.

The **cruise control** speeds are factory set for your convenience. For instructions on setting your own speeds, see page 11. If your X5 does not travel in a straight line when moving forwards, please refer to page 11 for instructions on **trim adjustment**.

IMPORTANT INFORMATION

Ensure that you **practice in an open area** away from other people or objects. This will allow you to familiarise yourself with the remote control without risk of damage or injury.

When using your X5 Remote, it is vital that you remain in **full control** at all times. Never allow the X5 Remote run out of your sight, never aim the X5 Remote at other people or objects.

Be aware of your surroundings. Ensure that you know the whereabouts of other players, cars, trees, lakes, streams, bunkers or other objects.





HINTS & TIPS

When in the car park, crossing a road or negotiating a tight path, the handset should be clipped to the handle by using the handset cradle. You can then steer the X5 Remote manually, whilst controlling the speed with your thumb (you may want to set one of the Cruise Control speeds to a slow walking speed). The cradle can be attached to either side of the handle.

The X5 Remote handset is splash and rain resistant, but never allow it to be submerged in water (i.e. dropped in a puddle).

The X5 Remote is designed to have an operating range of up to **50 metres**. This may be affected by factors such as atmospheric conditions, proximity to buildings, hills, trees, power lines and the condition of the handset battery. **It is not recommended that you attempt to operate the X5 Remote outside this range.**

Do not store the handset in your pocket. Loose change or other objects may press one of the buttons and set the X5 Remote in motion. Instead use the clip on the back of the handset to clip it to your pocket or belt.

If you find that the X5 Remote is at the edge of its range & not responding to commands, you can temporarily increase the range by holding your hand higher in the air and holding the handset vertically (this is more effective than 'pointing' it at the trolley). Press the emergency stop to halt the X5 Remote, walk back in to range and resume normal use.

HANDSET STORAGE & MAINTAINENCE

It is advised that you clip your handset to your trolley when not in use. Placing it on the cradle 'upside down' will ensure that you always take it with you to the golf course.

The handset uses a high quality 9 Volt PP3 battery. To ensure uninterrupted operation, you should replace this **every 12 months.** It is important that you use a **brand new premium battery,** as this directly relates to the strength of the signal that it sends.

To change the battery:

- 1. Remove the two screws in the back of the handset.
- 2. Remove the old battery & then press all buttons.
- 3. Connect the new battery.
- 4. Re-seal the two halves and replace.
- 5. Replace the screws, being careful not to over tighten them.
- 6. Test the handset to ensure it controls your X5 Remote.







BATTERY CARE

Your X5 Remote has been supplied with a high quality battery, which is covered by a manufacturers 12 month warranty against manufacturing defects. Correct treatment of the battery will result in increased life and better performance. Observing the following tips will help achieve this.

BATTERY CARE INFORMATION

The battery is supplied to you fully charged, however as a precaution it is recommended that you allow the battery to charge for one full charging cycle before use.

The overall life of the battery depends on a number of variables:

- 1. Frequency of use.
- 2. Number of holes played on each charge.
- 3. Weight of the golf bag.
- 4. Course type (hilly or flat, hard or soft ground).
- 5. Charging the battery according to these instructions.

Always recharge the battery as soon as possible after every round (even if you only play a few holes), and **NEVER** leave more than 24 hours before charging.

It is recommended that you keep your battery on charge between games. If you prefer not to keep the battery charging all the time, you should charge the battery at least every two weeks to maintain capacity.

Never leave your battery connected to the charger with the mains switched off (or during prolonged periods of power failure) as this may cause the battery to discharge irrecoverably.

Never drop the battery as this can cause internal damage, resulting in reduced capacity or total failure. Any visible external damage to the battery will invalidate the manufacturers warranty.

When the X5 Remote is not in use or during transit, you should disconnect the battery and remove it from the chassis. If you have opted for the external charger point (pictured, right) please refer to the instructions supplied with it.

IMPORTANT INFORMATION

Ensure that you never allow a golf club (or anything else) to accidentally connect the terminals of the battery together. This may cause sparks, wire meltdown, fire or injury. This will cause permanent damage to the battery and possible explosion.







Your X5 Remote has been supplied with an intelligent battery charger. By following the instructions below you will keep your battery in good condition and prolong its life.

CHARGING THE BATTERY

To start the charge cycle, connect the charger to the mains power **before** you connect the battery to the charger.

Once everything is connected correctly, turn on the power and the charger will then automatically determine which type of charge the battery needs.

A full charge of the battery can take up to 12 hours. It is recommended that you leave your battery connected to the charger until your next round.



Please follow these important safety tips when charging the battery. For further information please refer to the instructions supplied with the charger.

- The charger is designed for use for batteries 14-225Ah. Do not use for any other purpose.
- Always use safety glasses and turn your face away from the battery when making or breaking connections.
- A battery being charged could emit explosive gasses. Prevent flames and sparks close to the battery.
- Always provide proper ventilation when charging.
- Avoid covering the charger.
- Battery acid is corrosive. Rinse immediately with water if acid comes in to contact with skin or eyes. Seek medical advice.
- Do not charge a frozen battery.
- Never operate a damaged charger.
- Never place the charger on top of the battery when charging.
- Your battery can be damaged if exposed to extremes of temperature. It is recommended that your battery is kept between temperatures of +10 and +30 degrees Celsius.
- Do not place the battery on a concrete floor. Either place the battery on a shelf, raise it off the floor on wooden blocks or take it in to a warm room.
- If the battery has not charged after 12 hours, re-start the charge cycle. If the battery still fails to charge after 12 hours, contact us immediately.
- If you choose to leave your battery on charge permanently when not in use, check on it regularly to ensure that there are no irregularities.





OTHER X5 REMOTE FEATURES

QUICK RELEASE REAR WHEELS

To remove a wheel, tilt the X5 Remote so that one rear wheel is off the floor. Hold the centre of the wheel with your thumb on the black button. Press the button down and simultaneously pull the wheel towards you and away from the X5 Remote.

FREEWHEEL

The X5 has a built in freewheel setting which allows you to complete your round even in the unlikely event of a fault. To engage this mode:

- 1. Tilt the X5 Remote so that one side of the machine is off the floor.
- Press down the black button and slide the wheel 25mm away from the motor, but still on the axle.
- Rotate the wheel 45 degrees (in either direction), and push it towards the motor until it stops.
- 4. Release the quick release button and the wheels should now be locked on to the shaft but not engaged on the drive.

CRUISE CONTROL SPEEDS

Your X5 Remote has 4 **Cruise Control** speeds; buttons 1, 2, 3 & 4. Speed 1 should be used on paths, in car parks or other areas where you should be careful steer from the handle. Speeds 2 and 3 are set for normal use, and 4 should be used sparingly.

The X5 Remote steering is optimised for use on speeds 2 and 3, so it is advised that speed 4 is only used when the machine is travelling in a straight line.

You can also set these buttons with your own speeds as follows:

- Press and hold the emergency stop button and the numbered cruise control button that you would like to program until the X5 Remote starts moving forwards.
- 2. Adjust the speed using the speed up and slow down buttons.
- 3. Press the emergency stop to store that speed.

TRIM ADJUSTMENT

Your X5 Remote has been factory set to travel in a straight line, however as the motors wear it may develop a bias. If this happens, you can adjust the left/right trim by following these steps:

- 1. Ensure that your X5 Remote is on a flat surface.
- Hold down both the emergency stop and off buttons for three seconds until the X5 Remote sets off in the forwards direction.
- 3. Use the left and right buttons to fine tune the direction of the X5 Remote until it is travelling in a straight line.
- Press the emergency stop button to store the new setting. The X5 Remote will now operate as normal.







FREQUENTLY ASKED QUESTIONS

HOW DO I USE A REMOTE CONTROLLED TROLLEY?

If you have not used a remote trolley before, try following these tips:

- With the handset in your hand, position the X5 approximately 10m-15m in front of you and on the line of your ball. This will allow you to walk with your head up and consider your next shot.
- When you get to your ball, park the X5 to the right of your ball (if you are right handed, park to the left if you are left handed).
- If you are going to walk any distance away from your X5, take the handset with you and clip it to your belt or pocket. You can then drive the X5 to you rather than having to walk back to it.

CAN I USE THE X5 WITHOUT THE HANDSET?

No. The X5 Remote can only be controlled from the handset, but if you prefer to steer manually it can be clipped to the handle using the cradle provided (see page 8).

HOW DOES THE X5 REMOTE COPE WITH HILLS?

Extremely well. The position of the battery in the chassis provides a low and central centre of gravity, whilst the chassis has an integrated rear stabiliser should the X5 Remote ever tip up on a hill.

CAN THE X5 REMOTE HANDLE ROUGH TERRAIN?

The X5 is designed to cope with the rough as well as the fairway; however it is not a 4x4! As a general rule, don't ask the X5 Remote to go anywhere you wouldn't happily walk.

HOW MUCH WEIGHT CAN IT TAKE?

Your X5 Remote has been designed for use with a 10kg (22lbs) golf bag. Using a heavy bag will increase power consumption and slow down the steering significantly. Using a heavy bag will also increase wear on the motors and other mechanical parts. For use with the X5 Remote, your golf bag should weigh a maximum of 15kg (33lbs).

HOW MANY HOLES WILL THE BATTERY LAST FOR?

The battery supplied is guaranteed to complete even the toughest 18 holes. However if you use a light bag and do not 'zigzag' around the golf course you will find that you can achieve significantly more, as the steering action is the largest consumer of battery power. If you regularly play more than 18 holes at a time, we recommend that you purchase an additional battery.

HOW DO I GET THE X5 REMOTE UP A STEP OR KERB?

When approaching a step up or a kerb, just exert downward pressure on the handle to lift the front wheels on to the higher level. If the natural traction of the wheels does not carry the rear of the trolley, lift from the main support. Do not lift the trolley from the handle, as this can cause fatigue or premature failure.







OTHER X5 REMOTE FEATURES

QUICK RELEASE REAR WHEELS

To remove a wheel, tilt the X5 Remote so that one rear wheel is off the floor. Hold the centre of the wheel with your thumb on the black button. Press the button down and simultaneously pull the wheel towards you and away from the X5 Remote.

FREEWHEEL

The X5 has a built in freewheel setting which allows you to complete your round even in the unlikely event of a fault. To engage this mode:

- 1. Tilt the X5 Remote so that one side of the machine is off the floor.
- Press down the black button and silde the wheel 25mm away from the motor, but still on the axle.
- Rotate the wheel 45 degrees (in either direction), and push it towards the motor until it stops on the drive.
- 4. Release the quick release button and the wheels should now be locked on to the shaft but not engaged on the drive.



Your X5 Remote has 4 **Cruise Control** speeds, buttons 1,2,3 & 4. These are factory set for your convenience, button 1 is slow and 4 is fast, with 2 and 3 in between. You can also set these buttons for your own speeds as follows:

- Press and hold the emergency stop button and the numbered cruise control button that you would like to program until the X5 Remotestarts moving forwards.
- 2. Adjust the speed using the speed up and slow down buttons.
- 3. Press the emergency stop to store that speed.

TRIM ADJUSTMENT

Your X5 Remote has been factory set to travel in a straight line, however as the motors wear it may develop a bias. If this happens, you can adjust the left/right trim by following these steps:

- 1. Ensure that your X5 Remote is on a flat surface.
- Hold down both the emergency stop and off buttons for three seconds until the X5 Remote sets off in the forwards direction.
- Use the left and right buttons to fine tune the direction of the X5 Remote until it is travelling in a straight line.
- Press the emergency stop button to store the new setting. The X5 Remote will now operate as normal.







AFTER SALES SERVICE & WARRANTY

Your Stewart Golf X5 Remote is guaranteed to be free from defects in materials or workmanship for a standard period of one (1) year from delivery. If you have any problems at all, we will do all we can to get you back on to the course as soon as possible.

Your X5 Remote has many unique features, so it is important that you familiarise yourself with the contents of this manual. If you think that there may be a problem with your X5 Remote, the first thing to check is the trouble shooting guide on page 14. If you still believe that there is a problem, please contact us using the details on the back cover of this manual.

If you have a problem that cannot easily be solved over the telephone, we can arrange to have your X5 Remote collected from an address of your choosing (UK only). Once it has arrived with us, we will fully test and repair your X5 Remote before cleaning and returning it to you as soon as we can.

CONDITIONS OF WARRANTY

If notice is received of any breach of this warranty during the relevant period, then we shall at our own expense and within reasonable time, repair or, at our option, replace the goods or such parts as are defective or otherwise remedy such defect. If your address is within the United Kingdom and you agree to use a carrier nominated by us, we shall bear the associated carriage costs.

If you are outside the United Kingdom, please contact either your place of purchase or your national distributor (details can be found at www.stewartgolf.com). If your address is outside the United Kingdom and you do not have a local distributor, we may still able to arrange collection of product, but you shall bear the associated costs.

Stewart Golf will authorise the repair, or at our option, replacement of any part found to be defective due to faulty workmanship or materials. We reserve the right to inspect these parts. We will not bear any costs incurred (including carriage) due to an item being returned with a suspected fault, and after inspection no fault can be found, or it is found that the customer has not understood the full functions of the X5 Remote product or the part in question.

Exclusions to the warranty include, but are not limited to: damage during shipment if not packed in a Stewart Golf designated box or according to Stewart Golf instructions, ordinary wear and tear, results of neglect, misuse or accidents, damage howsoever caused, or utilisation for any other purpose other than carrying a golf bag on a golf course. X5 Remote units, which have been fitted with non-genuine Stewart Golf parts, or have been modified from the manufacturer's specifications, are excluded. Stewart Golf products used for commercial or rental purposes are excluded from this warranty. The warranty is not transferable to a third party.

The battery is covered by a one (1) year warranty against faulty workmanship and materials. Loss of battery performance owing to external damage, misuse and abuse, incorrect charging or other failures not attributable to a manufacturing fault are specifically excluded from this warranty. Your battery's life can be reduced if it is not used regularly or not charged correctly. The battery must be charged only using the charger supplied by Stewart Golf, and the instructions must be followed.

IMPORTANT INFORMATION

So that we can deal with your problem quickly and effectively, please make sure that you have the following information ready **before you contact us**:

- 1. The serial number of your X5 Remote (which can be found next to the main electronics enclosure).
- A full and accurate description of the symptoms of your problem, including which lights are showing on the main electronics enclosure.

TROUBLE SHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	WHAT TO TRY
The X5 is not responding when I press a button on the handset.	 Main battery not connected. Safety switch is off (0). Handset battery is flat. The main battery is flat. You may be out or range. 	 Connect the main battery to the electronics enclosure. Turn the switch on (I). The Safety Switch is located on the rear cover. Replace the 9V battery. Allow the charger to complete an entire cycle. The X5 has a range of up to 50m, but the range can also be affected by numerous other factors.
I can hear the motors working but the trolley is not moving.	Rear wheels may be in freewheel mode.	Use the quick release mechanism to engage the wheels in to the 'drive' position (P11).
I find it difficult to push my X5 Remote.	Freewheel mode is not engaged.	Use the quick release mechanism to set the rear wheels to the 'freewheel' position (P11).
I have lost my handset.		Contact Stewart Golf to purchase a replacement.
The X5 moves in circles when pressing the forward button.	One wheel on freewheel, one in drive.	Ensure that both wheels are in the 'drive' position.
The X5 does not travel in a straight line.	Motors have become imbalanced.	Follow the instructions on 'trim adjustment' on P11.
The range of the remote has dropped. Left & right commands are not working consistently.	Handset battery is losing power.	Replace the handset battery with a NEW battery. It is important to use a brand new battery, as it directly affects the strength of the signal the handset sends.



UK CONTACT

If you live in the United Kingdom and need to contact us for any reason, please use the details provided below.



WORLDWIDE CONTACT

If you live outside the UK and would like to get in touch with your local Stewart Golf distributor, please visit our website at **www.stewartgolf.com**. There you will be able to find up to date contact details, but if in doubt please email us on **info@stewartgolf.com**.

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